

To return or exchange an item, please follow these 6 steps

- ① What can we do for you? Exchange ____ Return ____
- ② E-mail or call us to get your Return Authorization Number (RAN)
info@hitairequestrianusa.com 1-877 989 3282 Return Authorization # _____
At this point we will give you also the return address.
- ③ Order # or Complete Billing Name: _____

④ Date you received your order ____/____/____ Date of Purchase ____/____/____

⑤ Item/s requested to be returned (code/description) (see return policy for return guidelines)

Code:	Description:	Quantity

⑥ Reason for return:

We will do everything possible to expedite the processing of your return quickly. Please DO NOT send merchandise back without obtaining a Return Authorization Number (RAN).

You will be given the appropriate return address that the merchandise must be shipped to. We do not accept merchandise that is shipped to an address other than the address that we provide to you for the return of merchandise.

Please insure the shipment and obtain a tracking or delivery confirmation number in the event the merchandise is lost or misplaced. We do not accept COD's.

E-mail this form to: info@hitairequestrianUSA.com
or Mail this form to: Hit-air Equestrian USA P.O. Box 302 Union City, GA 30291
or Fax it at: 1-866-935 1094

Please DO NOT Return Merchandise To The Address Above.